



FRAUD PREVENTION AND REDUCTION SOLUTION FOR TELECOMS

Key Benefits

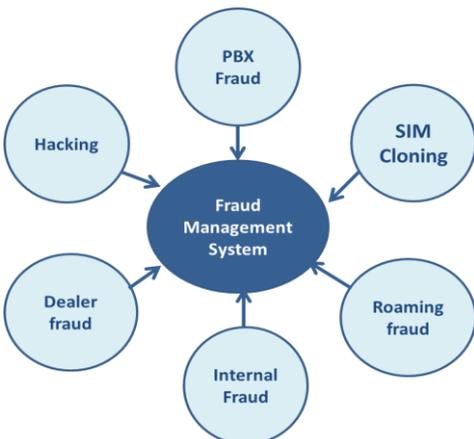
PROTECT REVENUE AND MINIMIZE LOSS:

Fraudulent activities by hackers usually have a substantial negative effect on revenue and increases exposure to risks. Our solution is designed to quickly and effectively detect, manage and report on fraudulent events (internally or externally) which ultimately impacts the revenue and cost streams of your business, minimize potential loss and protect various revenue streams in a timely manner.

CUSTOMER PROTECTION: Our solution protects your valuable subscribers from being implicated by illicit activities such as Subscription Identity Theft, Sim Cloning etc. carried out by fraudsters. Our security mechanism will effectively prevent hackers from infiltrating your systems as a result protecting your subscribers from being affected adversely.

INCREASED FRAUD DETECTION: Our solution has the ability to detect a wide range of fraud types such as; PBX fraud, subscription fraud, prepaid fraud, roaming fraud, international dial fraud etc. in all telecom environments– Wireline (PSTN, ISP, VoIP), Wireless (2G, 2.5G, 3G) and across all services– post-paid, prepaid, VAS, MMS and m-Commerce. It monitors the rate of change in usage pattern for each subscriber on a 24/7 basis and raises alerts against an abrupt change in subscriber behaviour.

MITIGATE RISKS OF FRAUD AND NON-COMPLIANCE: With our solution, you will be provided with a holistic view of suspicious fraudulent activities and forecast likely customer behaviour through our predictive analytics model, creating an enhanced level of visibility that allows senior management to identify and mitigate any operational inefficiency that might potentially increase noncompliance risks.



Value Proposition

We will provide you with a standard, flexible and scalable solution that will streamline your fraud management processes and be updated to meet up with emerging fraud patterns. Our rule creation functionality will enable you to monitor and track subscriber behaviour patterns, process records for transactions across service stages like subscription, authentication, usage & payments in addition to conventional tracking of network activities.

Service Description

Your focus should be on your business. We therefore take care of all the activities concerning implementing a robust, scalable and comprehensive Fraud Prevention/Reduction. We engage you as we mature every step. Typically,

- We conclude on determining the fraud prevention/reduction requirements priorities with you and document accurately.
- Conduct a detailed architecture planning and solution design effort
- Engage 2 to 4 full-time resources – 1 subject matter, 2 technical experts and 1 system architect towards delivering our solution.
- Implement over a 10-12 months' time frame a robust and fit-for-purpose solution
- Deploy in two phases consisting of customisation and implementation phases
- Conduct rigorous integration testing to validate key areas of the solution architecture
- Leverage resources within your company in terms of mentoring, shadowing and support
- Ahead of go-live, validate performance and load testing activities.

Service Activities

Initially, Resourcery consultants will work with your team to identify the key business and technology objectives to be met.

We deliver in two phases:

- Customisation
- Implementation

Delivering the right Fraud management solution experience.

Telecommunications fraud continues to be a big problem in the industry today. Advancement in technology has brought about increasingly sophisticated practices in which fraudsters can infiltrate a company. Communication Service providers are faced with enough challenges from competition, lower margins and other growth-related challenges. While paying more attention to these other areas, it can leave them vulnerable to unsuspecting attacks.

We offer a fraud management solution that can help to prevent fraudsters from infiltrating your system. Our end-to-end fraud prevention/reduction will proactively identify fraud and provides concise and accurate monitoring and reporting on a comprehensive platform, which help your organization foresee and guard against potential losses.

Resourcery consultants and partners will work with you to implement a robust, scalable, customisable and flexible Fraud Management system. In addition, we have vast experience in putting in place, a complete and robust Anti-money Laundering, Fraud Prevention and Detection platform either in-house or via our secured hosting platform.

FRAUD MANAGEMENT SOLUTION



A cost-efficient and flexible payment plan.

Based on our experience in this area, we believe we offer a competitive solution delivery price; in terms of securing appropriate licenses and implementing a robust solution.

We are keen to hear from you. Reach us on

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