

Business Analyst role at TriVersa Ltd, Lagos, Nigeria



About TriVersa Ltd

TriVersa Ltd specialises in providing Enterprise Intelligence solutions to our clients in Banking, Insurance, Defence, Government, Aviation and Telecommunication sectors.

We assist clients in making more informed decisions towards improving their business operations and services. We also assist them in gaining more insight through innovative technologies and leveraging data towards improving profitability, delivering superior products and services to their clients



Our purpose is to continually envision and deliver innovative Enterprise Intelligence solutions, towards assisting clients in delivering value to their customers, products and services.

This year, we have secured a number of high profile engagements that needs to be urgently progressed and delivered. We therefore plan to increase our Solutions Architect workforce, to meet our clients' needs.

We are keen to hear from you if you possess the right depth and breadth of technical and business skills required to architect the right outcomes for clients.

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Business Analyst

We are currently looking to recruit a fulltime Business Analyst with some knowledge of IT, Business, Data and Application requirements gathering and management experience. He or she must have worked on a couple of requirements gathering projects and have a good degree in Business Management, IT or Software Engineering from a reputable university.

Responsibilities:

- To work with key business stakeholders to define, document and re-engineer business processes.
- To support the development and analysis of business requirements, requests for change, and PMO projects as required.
- Form an effective communication bridge between Applications, Business Intelligence and technical teams to ensure requirements are scoped, defined and technical solutions are developed to meet business needs.
- Support the PMO & programme delivery teams in knowledge and skills in business analysis methods and approach.
- Part of the development of process & business requirements gathering to aid continuous improvement, service quality & business transformation initiatives.
- Support the design, development & implementation of our primary in-house application across the full software development life cycle.
- Lead the documenting of requirements in a structured manner including creating functional and process models of business activities & analysing their effectiveness against as-is and to-be models.
- Facilitate the flow of information and impact assessment that support the Change Board, Business Design, PMO and IT teams in order to support prioritisation decisions, requests for change and project initiation requirements.
- Take the lead in process improvement projects working with business teams to uncover the root cause of issues and identify processes that will support sustainable improvement.
- Work closely with technical teams, project managers, stakeholders 3rd parties and vendors to analyze, gather & document functional requirements in an AGILE environment working alongside business senior stakeholders, suppliers, 3rd parties and vendors within a Matrix organisation.
- Lead improvement projects as agreed with the Programme
- ISEB Qualification/BCS Professional Certification/BA qualification
- University degree in a Business/commerce related field
- Significant Business Analysis experience, as well as Business Analysis qualification (BCS, ISEB, Prince2, Agile or IIBA) - ideally
- Experience gained in a business change role
- Financial Services industry sector or experience gained in a similar regulated environment
- Ability to coach/mentor more junior staff
- Excellent communication and Stakeholder Management skills

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- Knowledge of all Microsoft applications
- Support senior stakeholder management throughout the whole project life cycle
- Identification of operational implications of business change and the commercial impact
- Assistance with target operating model design and delivery
- Supporting with the development of the clients proposition
- Managing or working as part of the team delivering large scale change programmes and projects
- Good experience working on behavioural and people change projects in a project based environment
- End to end project life cycle experience
- Maintenance of existing and building of new client relationships
- Mentoring junior members of the team and aiding in their personal development

Skills

- Good written and verbal communications skills
- Good negotiation and persuasion skills
- 4+ years IT or Business Analysis and requirements management experience
- Experience supporting the delivery of Software and Infrastructure projects
- Experience in a variety of SDLCs including Waterfall and Agile
- Experience of LAN, WAN, Connectivity and Systems integration
- Deep understanding in full ALM (Application Lifecycle Management) covering planning, analysis, build, test and release
- Strong Business Analyst skill set
- Project management experience
- Good Knowledge of SQL, T-SQL and relational databases
- Identifying opportunities & managing risks & issues
- Budget management
- Relationship management
- Designing Project Plans